



SINGAPORE
PRODUCTIVITY
ASSOCIATION

ANNUAL REPORT FY25/26

*Reflecting on our progress
while shaping new
opportunities for growth,
innovation and excellence.*



www.sgpa.org.sg



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PRESIDENT'S MESSAGE

Lydia Goh

President
Singapore Productivity Association



Dear Esteemed Members,

On behalf of the Management Committee of the Singapore Productivity Association (SGPA), I am pleased to present our Annual Report for the financial year ended 31 March 2026.

The past year has been one of meaningful progress for SGPA as we continued to support organisations and individuals in their pursuit of productivity, innovation and organisational excellence. As we look ahead, we remain committed to building on these foundations and evolving alongside the needs of the productivity community.

A key priority will be the continued strengthening of the Team Excellence Programme, alongside our efforts to embrace emerging technologies, deepen partnerships and strengthen SGPA's role as a platform for learning, sharing and continuous improvement.

Strengthening Team Excellence

The Team Excellence (TE) Programme remains a cornerstone of SGPA's efforts to promote productivity, innovation and organisational excellence. It provides teams with a structured platform to identify workplace challenges, develop practical solutions and turn ideas into meaningful improvements.

More importantly, Team Excellence brings people together. It encourages employees to take ownership, work collaboratively and contribute to positive change within their organisations.

As the programme evolves, we will build on its strong foundations while exploring new approaches that respond to the changing needs of organisations. Our aim is to ensure that Team Excellence continues to empower teams and support organisations in developing a lasting culture of innovation and continuous improvement.

Embracing AI and Digital Transformation

The advancement of artificial intelligence and digital technologies is creating exciting possibilities for organisations across every sector. These developments offer new ways to improve processes, support decision-making and enhance the way work is carried out.

SGPA will continue to encourage organisations to explore how these technologies can complement their productivity and improvement efforts. At the same time, meaningful transformation begins with people. As organisations embrace new technologies and ways of working, workforce capabilities must evolve alongside enterprise transformation. Technology alone does not drive improvement. By combining technology with the knowledge, creativity and problem-solving capabilities of employees, organisations can develop new solutions, adapt to change and build stronger organisations for the future.

Growing Through Partnerships and Shared Learning

Through our international partnerships, SGPA continues to gain new perspectives, share Singapore's experiences and connect our members with global practices and ideas.

Our continued engagement through platforms such as the International Convention on Quality Control Circles (ICQCC) and the Asian Productivity Organization (APO) provides valuable opportunities for international collaboration and knowledge-sharing. We will continue to deepen these relationships and create meaningful opportunities for organisations and individuals to learn from one another.

At home, we will also continue to grow SGPA's relevance and value to our members, partners and stakeholders by bringing together organisations and practitioners with a shared interest in productivity and excellence.

Looking Ahead

Looking ahead, SGPA will continue to build on its strengths while adapting to the evolving needs of the productivity community. We remain committed to creating opportunities for learning, collaboration and knowledge sharing, while supporting organisations in strengthening their capabilities and developing future-ready workforces to thrive in an increasingly dynamic environment.

On behalf of the Management Committee, I would like to express my sincere appreciation to our members, partners, participating organisations, assessors and stakeholders for your continued support and commitment.

Together, let us build on the progress we have made and look forward with confidence to the next chapter of productivity, innovation and organisational excellence in Singapore.

CORPORATE INFORMATION



Singapore Productivity Association

Date of Incorporation:

19 February 1973

Place of Incorporation:

Singapore

Activities:

- Membership & Community Engagement
- Capability Development & Training
- Assessment & Recognition
- International Collaboration

Address:

11 Eunos Road 8
#08-01
Lifelong Learning Institute
Singapore 408601

Management Committee*:

Lydia Goh, President
Danny Lien, 1st Vice President
Janice Lua, 2nd Vice President
Alice Chan, Honorary Treasurer
Lydia Ang, Honorary Secretary
Jedrick Tan, Member
Jensen Chen, Member
Kelvin Ong, Member
Kenneth Chia, Member
Lui Chuian Feng, Member
Malcolm Chua, Member
Melvin Tan, Member

Secretariat Team:

Michael Tan, Executive Director
Edgar Xie, Deputy Executive Director
Lian Yee Keat, Secretariat

Auditor:

Tan Chan & Partners

**The 27th Management Committee was elected at the 52nd Annual General Meeting (AGM) held on 29 September 2025. The Committee's term of office runs from 1 October 2025 to 30 September 2027.*

STRATEGIC FRAMEWORK

Our strategy is guided by three key pillars: Deep Enterprise Transformation, Nurture Innovation Culture and Strengthen Strategic Partnerships. Together, these pillars provide a strong foundation for supporting organisations in building future-ready capabilities, fostering innovation and continuous improvement, and strengthening collaborative networks to drive sustainable growth and organisational excellence.

Through learning, technology adoption and strategic partnerships, SGPA aims to equip organisations and individuals with the knowledge, platforms and connections needed to thrive in an evolving environment.

Deep Enterprise Transformation

Supporting organisations in building future-ready capabilities, embracing digitalisation and achieving sustainable productivity growth.



Nurture Innovation Culture

Promoting Team Excellence, continuous improvement and innovation to create lasting organisational value.



Strengthen Strategic Partnerships

Leveraging the APO network and strategic partnerships to facilitate collaboration and knowledge-sharing.



INTERNATIONAL PARTNERSHIP



SGPA continues to strengthen its international connections through active engagement with regional and global productivity networks. These partnerships create valuable opportunities for knowledge exchange, collaboration and the sharing of best practices, connecting organisations committed to productivity, innovation and organisational excellence.

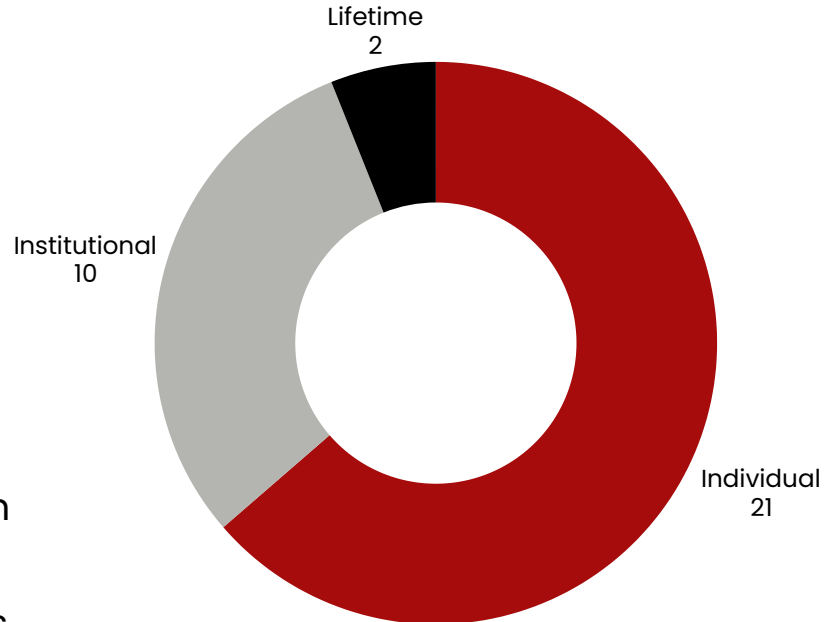
Through platforms such as the International Convention on Quality Control Circles (ICQCC) and the Asian Productivity Organization (APO), SGPA connects Singapore's productivity community to regional and international networks, enabling members to gain fresh perspectives, learn from global practices and contribute to the advancement of productivity and continuous improvement.

MEMBERSHIP

Building a Community of Productivity and Excellence

SGPA's membership comprises professionals, business leaders and organisations united by a shared commitment to productivity, innovation and continuous improvement. Through its network of Individual, Institutional and Lifetime Members, SGPA provides a platform for learning, collaboration and the exchange of best practices.

Members benefit from access to productivity-related programmes, networking opportunities, knowledge-sharing sessions and international platforms such as the Asian Productivity Organization (APO) and the International Convention on Quality Control Circles (ICQCC). Together, we continue to build a vibrant community dedicated to advancing organisational excellence and sustainable growth.



Membership Types

→ Individual

For professionals and practitioners passionate about enhancing productivity.

→ Institutional

For organisations seeking to foster a culture of excellence and continuous improvement.

→ Lifetime

Recognising long-term commitment and contributions to the productivity community.

EVENTS HIGHLIGHTS



Team Excellence Assessment

Empowering organisations and teams to drive workplace improvement, innovation and a culture of continuous excellence.



Innovation & Continuous Improvement

Encouraging organisations to embrace new ideas, improve processes and create lasting organisational value through continuous improvement.



International Convention on Quality Control Circles (ICQCC)

Providing a global platform for organisations to share best practices, benchmark against international standards and showcase excellence on the world stage.



THANK YOU

Thank you for being part of SGPA's journey.

Together, let us continue to advance productivity, foster innovation and pursue excellence by building a culture of continuous improvement for a stronger and more sustainable future.

 +65 6745 5833

 11 Eunos Road 8 Lifelong Learning Institute
#08-01 Singapore 408601

 Secretariat@sgpa.org.sg